

## Quality, Environment and Prevention Policy

Emas Consultors, with over 25 years' experience in strategic consultancy for management systems, establishes its integrated policy for quality, environmental management and occupational safety, with a commitment to ensuring, maintaining and improving its level of service to its clients, with a clear focus on their satisfaction. The scope of the policy covers all consultancy and training services, including strategic consultancy on management systems and environmental certifications, auditing, and a technical office for management system maintenance and training. Our policy is based on the following principles:

- **Commitment to Quality:** We are dedicated to providing high-quality strategic consulting services with a strong client focus, ensuring that our clients receive a useful, professional and efficient service.
- **Client Focus:** We place client satisfaction as our priority, adapting to their needs and ensuring solutions that contribute to the continuous improvement of their management systems. We aim to deliver an agile and practical service with added value to maximise the usefulness of the management system and integrate it into the client company's business plan.
- **Staff Development:** We invest in the growth and development of our staff, ensuring they are equipped with the necessary skills to meet the challenges of strategic consultancy, and can grow professionally within the company.
- **Commitment to Society and the Environment:** We are committed to being environmentally responsible through efficient management and exemplary environmental practices within the company. We implement concrete measures to minimise our carbon footprint, such as using green energy and installing solar panels.
- **Environmental Protection:** We are committed to acting responsibly to protect the environment, including preventing pollution and minimising the company's CO2 emissions, in accordance with the Environmental Best Practices.
- **Continuous Improvement:** We are committed to a culture of continuous improvement, setting annual quality objectives that are periodically reviewed. This approach ensures that we constantly evolve in the delivery of our strategic management systems consultancy services, adapting to the changing needs of the business environment and exceeding our clients' expectations.
- **Communication and Participation:** We encourage open communication and the active participation of all staff in continuous improvement and in achieving our quality objectives.
- **Commitment to Compliance with Legal and Other Requirements:** We are committed to the proper application of the legal and other requirements that affect our business activities. This includes quality management, environmental management, and the occupational health and safety of our employees.
- **Commitment to Occupational Health and Safety:** We are committed to providing safe and healthy working conditions to prevent work-related injuries

and/or illnesses by eliminating hazards and reducing risks at work. We also champion communication and employee participation.

- **Prevention objectives:** We commit to establishing prevention objectives to safeguard the occupational safety and health of employees, preventing potential accidents and absences from work.

This integrated policy on quality, environmental management and safety is communicated to all staff and, via the website, to interested parties. It is reviewed annually as part of the System Review.

Signature:



Jordi Gabarró

Mataró 17/01/2024

Record of modifications			
Version	Date	Author	Activity
1	20/01/2023	MG	Creation of the document
2	29/11/2023	MG	Update to the Integrated Quality Policy based on the internal audit
3	17/01/2024	MG	Includes the scope, environmental prevention and protection objectives, and the policy title is changed.